



**Chief Constable Jason Hogg**  
**LPA Commander – Superintendent Steve Raffield**



# Thames Valley Police in Numbers

**Largest** non-metropolitan Force in England & Wales

**2,200 Square Miles**

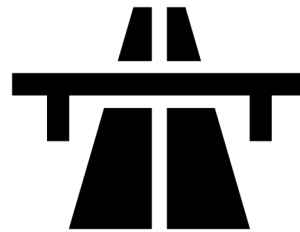
**3 Counties** (Berkshire, Buckinghamshire, Oxfordshire)



**2.5 million  
population**



**108  
Neighbourhoods**



**196 miles of  
motorway**  
(more than any  
other Force)



**6 million annual  
visitors**



# Our People



**4970**  
Police  
Officers\*



**3571**  
Police  
Staff\*

\* Including our Regional Units of Counter Terrorism Policing South East and South East Regional and Organised Crime Units and Office of the Police and Crime Commissioner

**261** Police Community Support Officers

**191** Special Constables

**Plus, volunteers, cadets and mini police**



# Force Review

Review of our internal structures to make sure we are set-up to meet current and future challenges.

The last time we had an in-depth look at our force structure was 2010. We are now working in a different environment – more complex, with growing demand and with greater focus on vulnerability and online crime and prevention. Our force structure needs to reflect these changes.



# Force Review

## Benefits of the new Local Command Unit Structure

Double the numbers  
of NH Officers

↑ DAIU DC's

25 Additional ICR  
Sergeants

↑ CAIU DC's

Dedicated MH Officers

Harm Reduction Units

Increased Schools  
Officers

Resilient Commands

Financial Savings



# Neighbourhood Policing

- **150 new officers into Neighborhood Policing** - With a further 50 expected this coming year.
- **Op Purchase** – Increased patrols and collaboration with businesses to focus on reducing retail crime. This will address areas of Prevention and enforcement to address this key area of demand
- **Neighborhood Crime Prevention Plan** – We have consulted with key stakeholders, developed and set clear objectives
- **Anti-Social Behaviour Toolkit** - Monitoring and improving the likes of CDI compliance, ASB risk assessments, response to ASB and use of tools and powers.
- **Implementation of the Local Policing Area/Local Command Unit Health Checks** - monitoring community engagement, collaboration with partners, offering problem solving to prevent crime and ASB, early intervention as well as providing team performance reviews
- **Development of the Neighborhood App** - Planned launched date of Phase 1 in West Berkshire on 1st March 2024. The app will include but will not be limited to embedding engagement logs, linking Thames Valley alerts, hotspots, logging patrol activity, abstractions etc.
- **Thames Valley Alerts** - We now have over 107,000 users, with 269 extra users added just in December alone and over 586,000 total messages. We've seen 44,520 alert interactions and overall 57.37% overall engagement
- **Special constabulary support**- Recruitment of the Neighborhood Tactical Advisors and the Special Constabulary to align with Neighborhood Policing and ensure that specials are supporting Neighborhood teams
- **E-scooters/E-Bikes focus** – Areas tasked with addressing this issue. Roads Policing & Local Policing Area's have been assigning a SPOC and we are looking at Selecta DNA sprays for Local Policing Area's to use
- **IAG** – We have welcomed more scrutiny via local and force IAG



# Contact Management and Digital 101

- **Significant Technological Investment** – we are the first Force in the world to launch our Digital 101 system. Our aim is to improve public confidence and satisfaction by providing new communication channels which meet the expectations and improve service to the public.
- **New web-based Victim Portal** - allows victims to; See the status of their report, create reports and requests and access a two-way messaging service directly with the Officer In Charge (OIC) of their case, increasing victim satisfaction and reducing demand on 101.
- **Robotic Process Automation** – use of this technology has reduced the time it takes for a member of staff to transfer information from the national online reporting system to the Thames Valley Police System from 22 minutes to 5 mins! Since Sep 2023 this has saved 1485 working hours, allowing staff to focus on public contact.
- **Call Abandonment** - First Police Force nationally to use Robotic Process Automation to better understand our call abandonment rate via an evidence-based approach. Current testing indicates 40%-60% of callers who abandon their 101 calls recontact TVP within 48hrs.
- **Advanced AI Voice analytics and Chat bot** – future plans to use this technology, allowing members of the public to quickly get to the correct department or agency, further reducing demand and call waiting times on 101. It is estimated this will save 11,000 working hours in TVP.

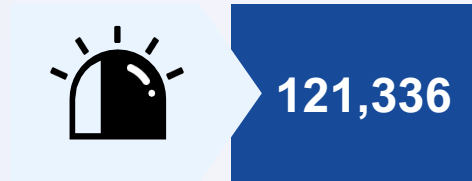


# Force Activity 1<sup>st</sup> April – 31st December 2023

## CONTACTS FROM PUBLIC



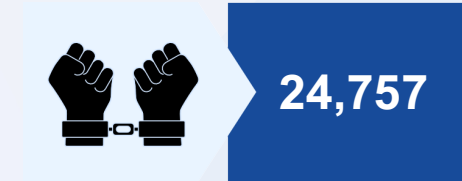
## INCIDENTS ATTENDED



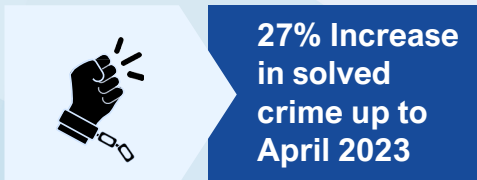
## MISSING PEOPLE FOUND



## ARRESTS



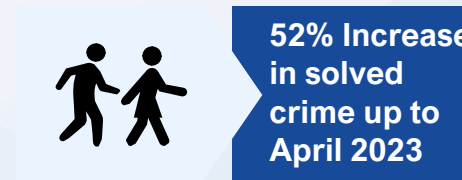
## DOMESTIC ABUSE



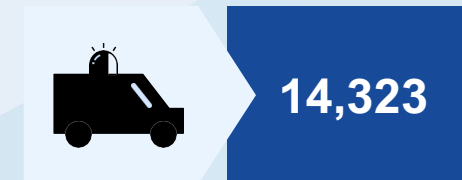
## RAPE OUTCOMES



## SEXUAL OFFENCES



## FORMAL ACTION TAKEN



## HOMICIDE



## SOLVED CRIME







# Violence Against Women and Girls

- **Healthy Team Culture Training** – introduced across the force encourage our people to report issues and challenge poor behavior, as well as supporting supervisors in preventing, addressing and responding to inappropriate behavior and cultural issues within the workplace.
- **Rape Outcomes** - 22% increase and 52% increase in solved crime for sexual offences
- **Project Vigilant** – Implemented in 2019 to prevent sexual offending in the night time economy – Outliers and at the forefront Nationally and Internationally, sharing our best practice
- **Social Media** - worked closely with Love Island star Sharon Gaffka to reach a younger audience on social media, using her network to share how we deal with violence against women and girls.
- **White Ribbon Accredited** – In the last 18 months and hosted an important partnership conference in May, highlighting the work we are doing in this space.
- **Recognition** – complimented by DCC Maggie Blyth, NPCC lead for VAWG for our work in this space



# Reading Local Policing Area

		Total	Change from previous period	Solved
	Crime	16,610	-8%	15%
	Domestic Abuse	2,273	-8%	11%
	Residential Burglary	413	-2%	12%
	Violence with Injury	1,580	-9%	19%
	Knife Crime	133	-13%	16%
	Sexual Offences	540	-8%	13%

Figures provided cover 01/04/2023 – 04/03/2024 compared to the same period 2022/2023

Protecting our communities



# Reading Local Policing Area




## Residential Burglary Volumes


	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24 Apr 23 – Jan 24
Reading LPA	716	572	534	438	421	413

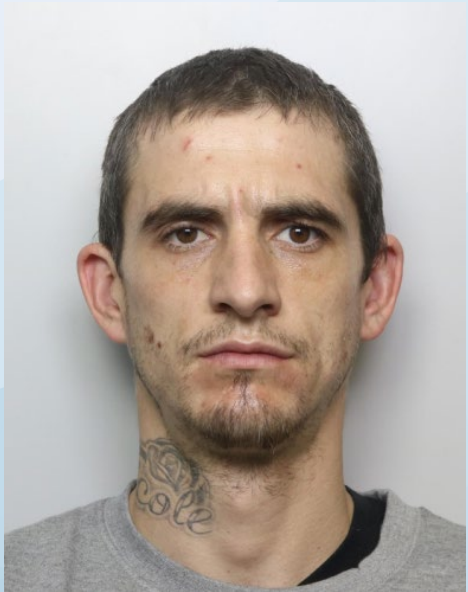
# Neighbourhood Crime

 <b>Robbery</b>	
2022/23	2023/24
181	187

 <b>Dwelling Burglary</b>	
2022/23	2023/24
451	477

 <b>Theft from the person</b>	
2022/23	2023/24
435	363

 <b>Vehicle offences</b>	
2022/23	2023/24
1,233	1,316





# Neighbourhood Policing and Community engagement

Edition #2 **THAMES VALLEY POLICE** November 2023

## READING NEIGHBOURHOOD POLICING TEAM

>>> NEWSLETTER <<<



**SPOTLIGHT ON  
BURGLARY, PARCEL  
THEFT AND THEFT  
FROM MOTOR VEHICLE**

**NEIGHBOURHOOD  
ROUND UP**

**INVITE US TO  
YOUR EVENT**

**MEET SERGEANT  
BETSY PALMER**



Neighbourhood Staff	
Inspectors	3
Sergeants	5
PCs (Includes schools and exploitation teams)	39
PCSOs	17



Reading Neighbourhood Policing Team Event attendance request




facebook Log In Open App

**TVP Reading**  
6d · 🌐

A busy day in the Oxford Road area today. 2 unrelated warrants for drugs executed by different teams. Great results all round for both the Stronghold team and the Neighbourhood Policing Team, with a number of people taken to the cells with investigations ongoing.

An officer who only joined the Neighbourhood Team yesterday took part in the execution of one of the warrants. Safe to say his colleagues were suitably impressed with his efforts to gain entry to the property. Neighbourhood Policing is clearly opening new doors in his career. 🙄👁️

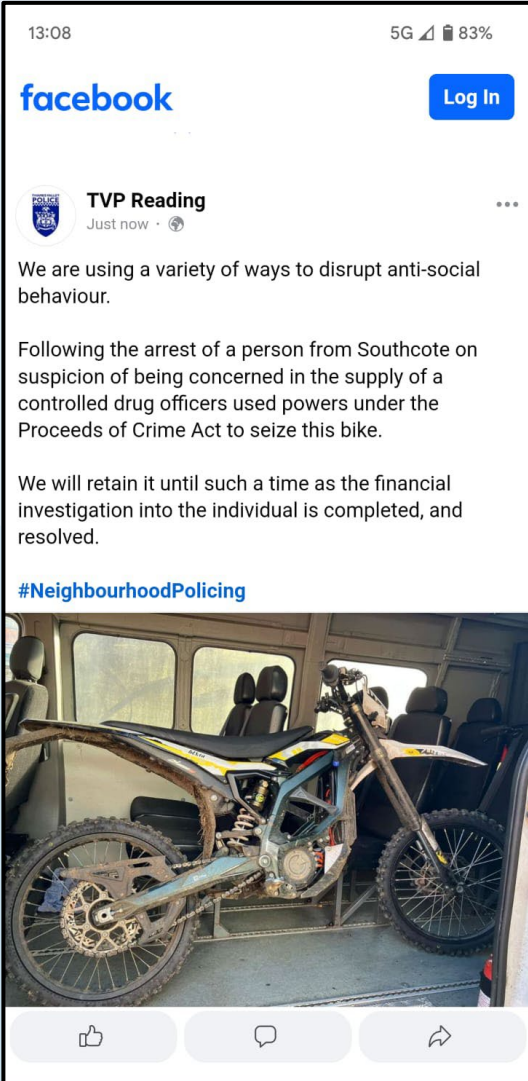
#P8793



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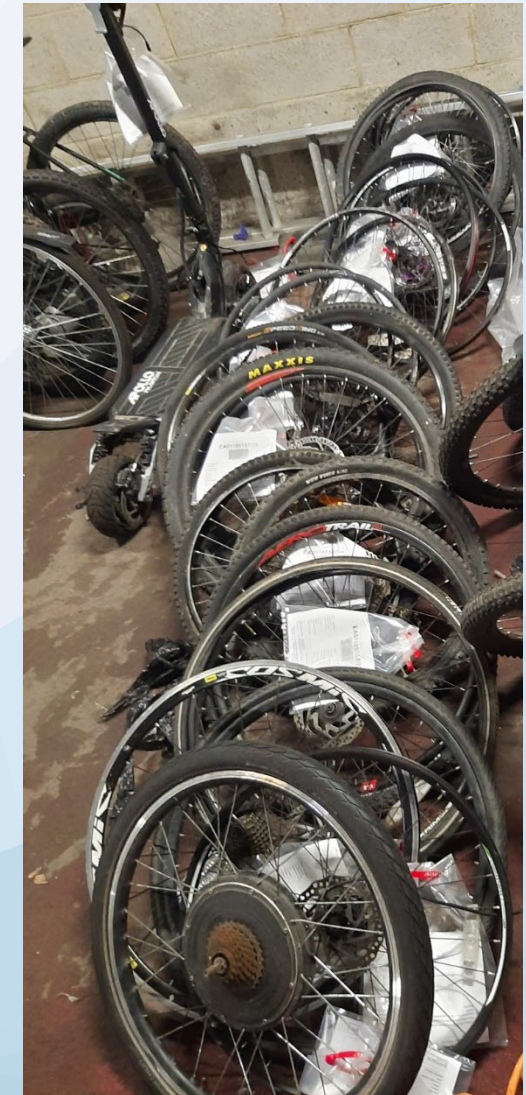
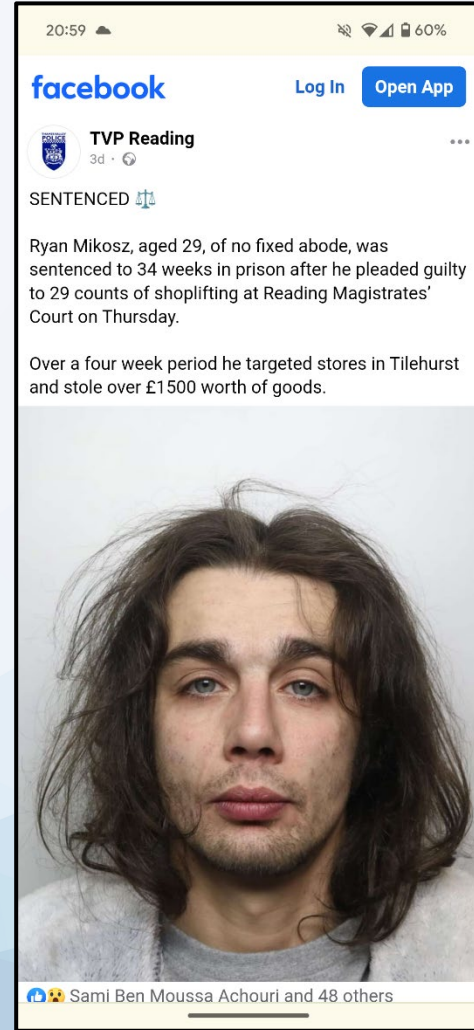


# Retail Crime and personal electric transportation



## Shoplifting charges

Jan – Feb 2024	57
Jan – Feb 2023	56



# Tackling organised crime



## Operation Ripcord

**Arrests**

5

**Cannabis seized**

20 kg

**Cash seized**

£25,000

**Believed OCG turnover**

£6,000,000



## Operation Rollo

**Arrests**

3

**Suspects remanded**

1

**Total wraps of drugs recovered**

900

**Cash seized**

£9,000



## Stronghold Team

**Arrests**

125

**Custodial sentences**

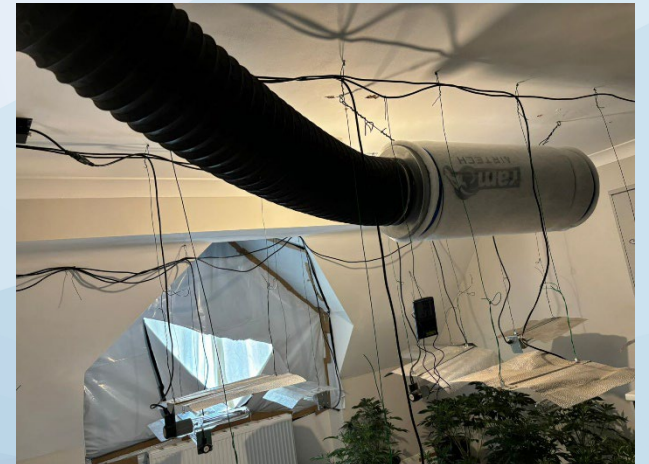
32

**Total prison time**

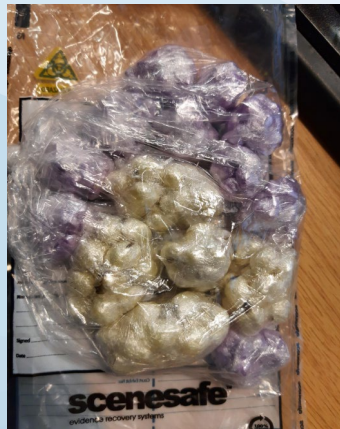
91 years

**Cash seized**

£83,000



Protecting our communities





# Questions